



Intercom Guide



Welcome to Whoo!

Your Intercom Guide

Thank you for choosing Whoo! Our intercom system is designed to be user-friendly while offering advanced features to provide secure and convenient access to your building. This guide will help you get started, pair your device, and navigate key features for a seamless experience.

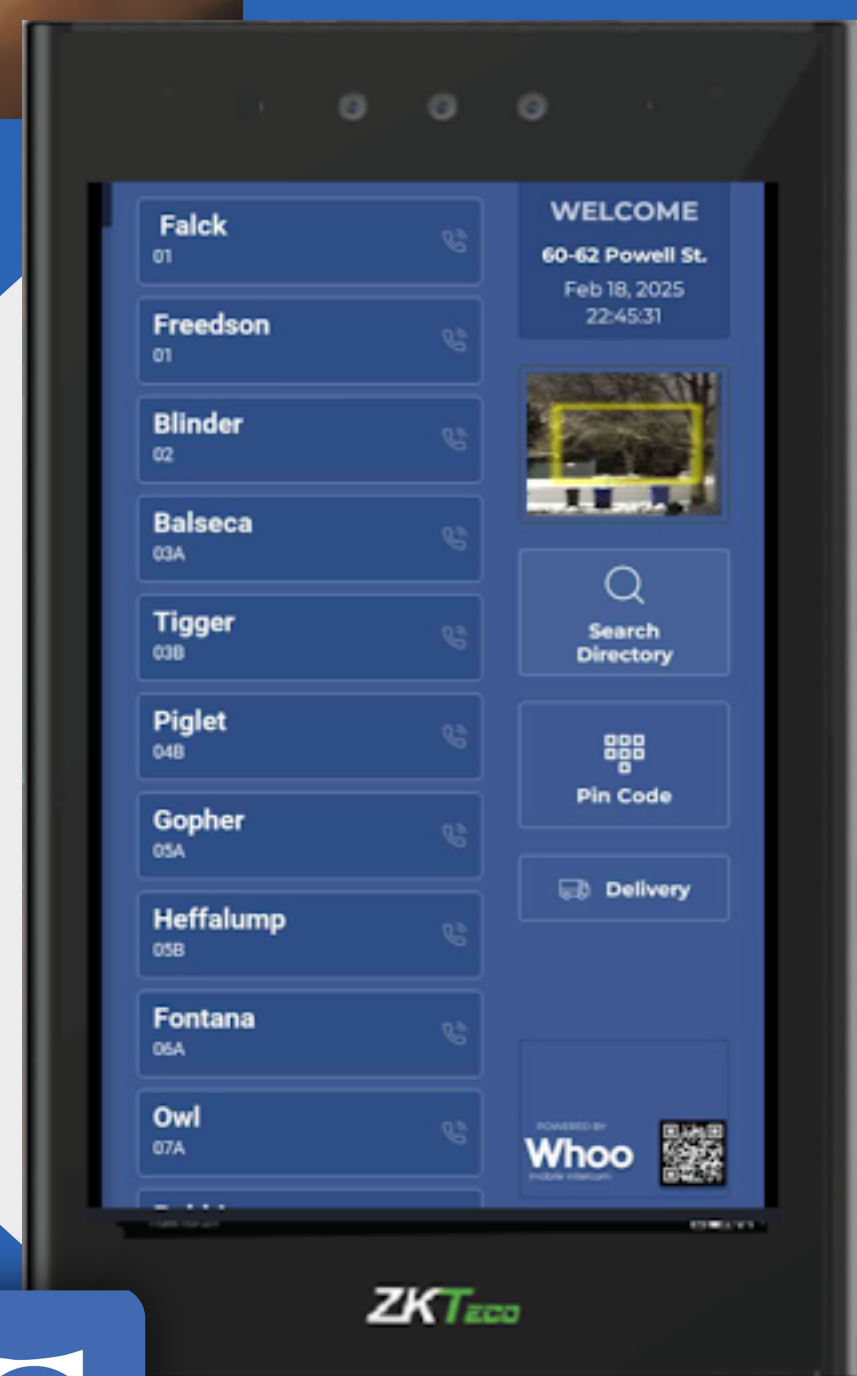


Getting Started

Your building manager has installed the Whoo Intercom, allowing guests to contact you directly from the front entrance..

How It Works:

1. Each apartment has a designated button.
2. Your guest taps your button to call you.
3. A tone will sound, indicating they should wait for you to answer.
4. Once you answer the call and release the door, your guest will be notified that the door is open



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Download the Whoo App

While the intercom works with standard audio calls, we highly recommend downloading our free Whoo app for an enhanced experience, including:

- One-way video – See who's at the door before granting access.
- Pincode entry – Open the door remotely with a secure pincode.
- Customizable labels – Personalize your intercom display.
- Intuitive interface – Manage your access easily from your phone.

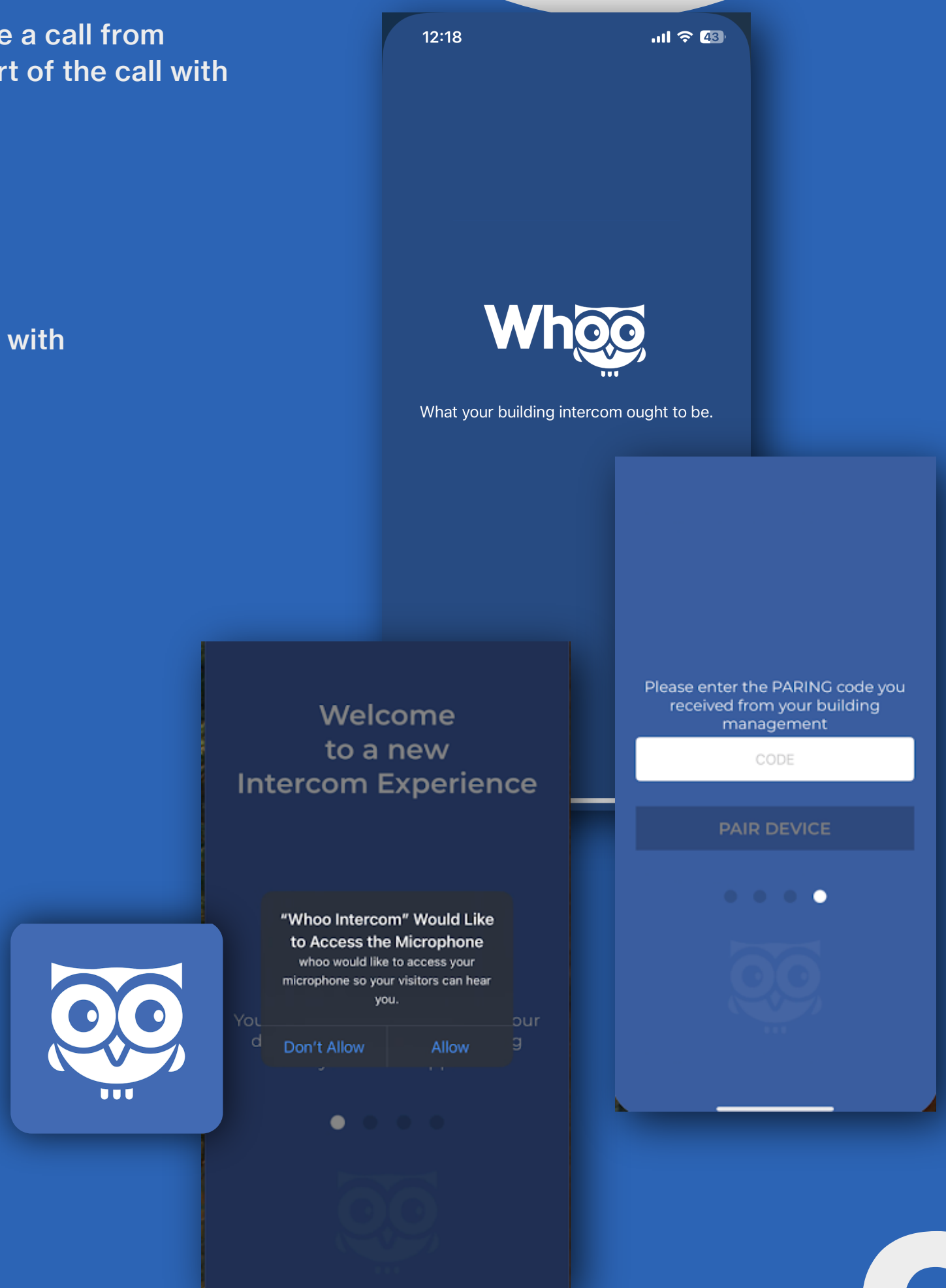
If you haven't received instructions to download the app via text or email, simply search for "Whoo Intercom" in your app store, and ask your property manager for the pairing code.

- Note if you are only using Audio you will receive a call from 252-594-6601 and a short recording at the start of the call with instructions on how to release the door.

Pairing Your App

When you first open the app, you'll need to pair it with the intercom system:

1. Tap "I have a building code."
2. Allow the phone to access the microphone.
3. Use the one-time pairing code sent via text or email. Please note: Each device requires a unique pairing code. If you need additional codes, please contact your property manager.
4. Copy the entire code (including the "V") and paste it into the app. Please remember you can double tap your phone to copy this long number.
5. Paste and press "Pair" to complete the setup



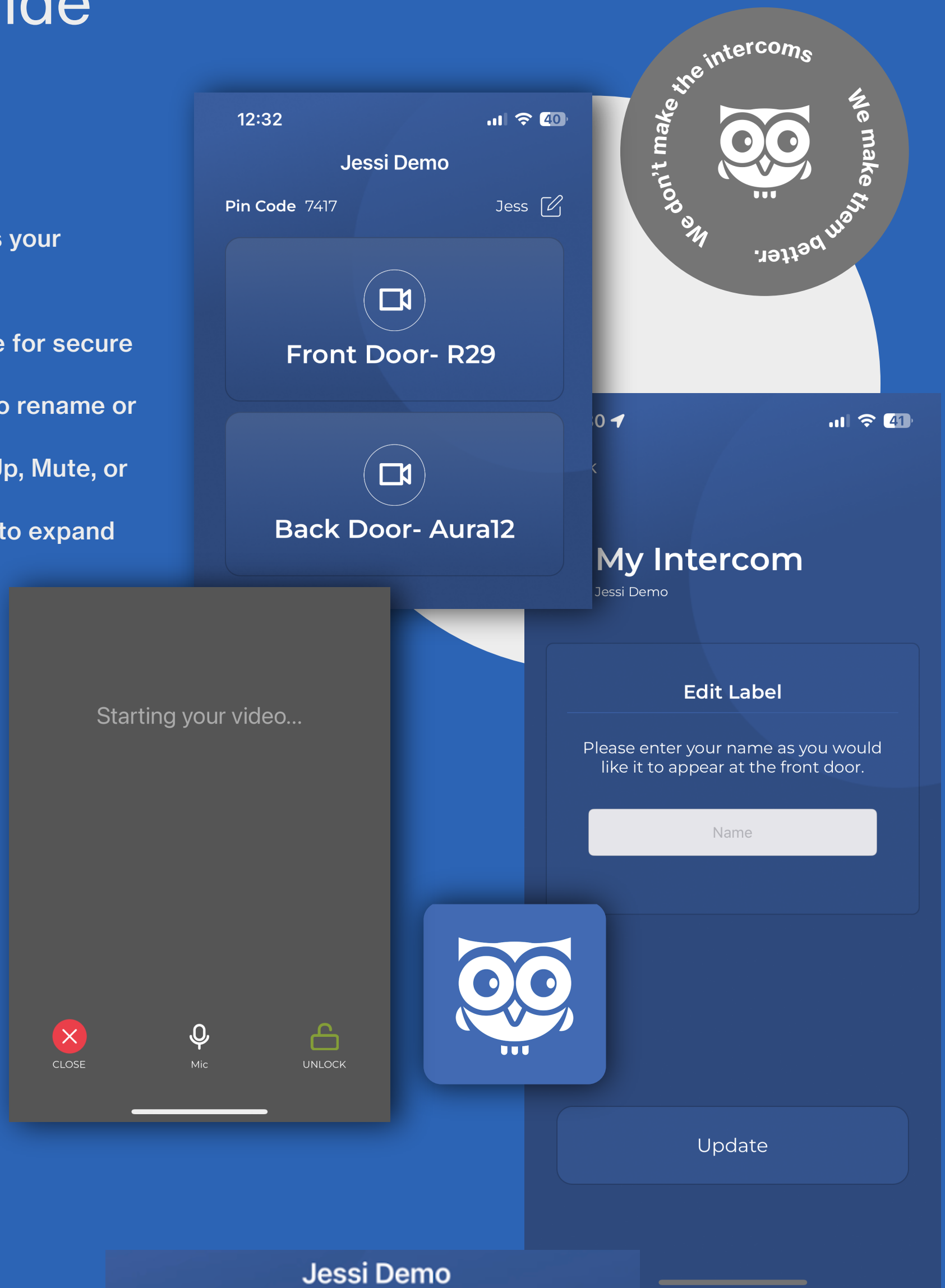
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Navigating the Whoo App

The main screen of your Whoo app displays your assigned doors, providing quick access to:

- Pincode entry code – A four-digit pincode for secure access.
- Customizable labels – Tap the blue icon to rename or modify your door label.
- Door control buttons – Options to Hang Up, Mute, or Open the door.
- Enhanced camera view – Tilt your phone to expand the visible area around your visitor.

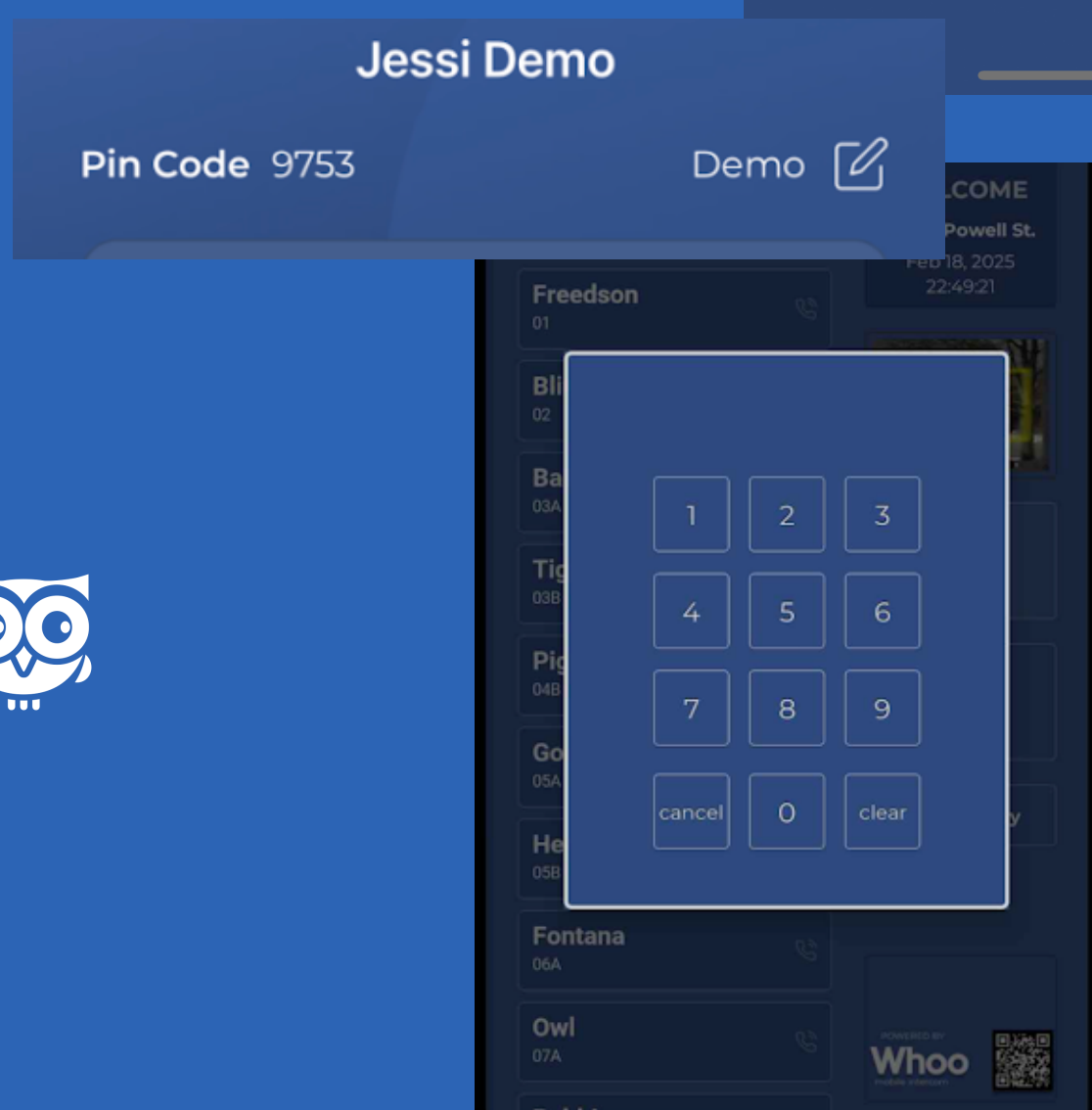


Pincode Instructions

To enter your building using pincode access:

1. Locate the pincode button on the Whoo Intercom.
2. A prompt will appear requesting your unique pincode (found in your app).
3. Enter the pincode, and the door will unlock.

We hope you enjoy your new Whoo Intercom system! If you have any questions or need support, please email us at support@whoo.ai.



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